

PRIVACY POLICY

This page is intended to inform users about the management of this website as regards processing of their personal data, as required by art. 13 and 14 of the European Regulation n.679 / 2016 - General Data Protection Regulation and art. 19 of the LPD (Swiss Data Protection Law).

This information respects and complies fully with the Recommendation no. 2/2001 that the European authorities for the protection of personal data, gathered in the Group established by art. 29 of the directive n. 95/46 / EC, adopted on 17 May 2001 to identify some minimum requirements for the collection of personal data online and, in particular, the arrangements, timing and nature of the information that the data controllers must provide to users when they link to web pages, regardless of the purpose of the link. By consulting this site, data relating to identified or identifiable persons may be processed.

The consent mechanisms will be evident, brief and easily understandable; if the original conditions for which consent was requested were to be changed, for example if the purpose of data processing changed, further consent will be required pursuant to European Regulation no. 679/2016. All the documents related to consents collected will be kept separate from any other corporate document.

Your personal data will not be disclosed and you are granted the exercise of the rights referred to in Articles 11-20 of the European Regulation n. 679/2016 and Articles 25-29 of the LPD by writing to privacy@choruscall.com. The data controller is Chorus Call SA, with registered office in Via al Mulino 22 a, 6814 Cadempino, Switzerland. Responsible for data protection contact dpo@choruscall.com.

The processing activities connected to the web services of this site take place at the aforementioned location and at the location of the service provider of the site and are only handled by company personnel, or by persons in charge of occasional maintenance operations.

All data collected through the online services offered can be communicated to parties that are functional to the provision of the service itself (such as mailing services) but will not in any case be communicated or disseminated to other parties unless expressly authorized by the user. The personal data provided by users who request dispatch of informative material (requests for information, etc.) are used only to perform the service or provision requested and are communicated to third parties only if it is necessary.

Categories of processed data

Navigation data

The information systems and software procedures relied upon to operate this web site acquire personal data as part of their standard functioning; the transmission of such data is an inherent feature of Internet communication protocols.

Such information is not collected in order to relate it to identified data subjects, however it might allow user identification per se after being processed and matched with data held by third parties.

This data category includes IP addresses and/or the domain names of the computers used by any user connecting with this web site, the URI (Uniform Resource Identifier) addresses of the requested resources, the time of such requests, the method used for submitting a given request to the server, returned file size, a numerical code relating to server response status (successfully performed, error, etc.), and other parameters related to the user's operating system and computer environment.

These data are only used to extract anonymous statistical information on website use as well as to check its functioning; they are erased immediately after being processed. The data might be used to establish liability in case computer crimes are committed against the website and may be exhibited to the Judicial Authorities, if the latter makes an explicit request.

Data provided voluntarily by users

Sending e-mail messages to the addresses mentioned on this website, which is done on the basis of a freely chosen, explicit, and voluntary option, entails acquisition of the sender's address, which is necessary in order to reply to any request, as well as of such additional personal data as is contained in the message, as well as for data collected through the data collection forms dedicated to online services offered by our company (such as audio or video conference services).

Personal data are processed with automated tools for the time strictly necessary to achieve the purposes for which they were collected.

Specific summary information notices will be shown and/or displayed on the pages that are used for providing services on demand.